


Search Notes 	Application/Control No. 10825645	Applicant(s)/Patent Under Reexamination VOS ET AL.
	Examiner LISA HASHEM	Art Unit 2614

SEARCHED			
Class	Subclass	Date	Examiner
379	218.01	7-6-08	LH

SEARCH NOTES		
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East search: Keywords: generating report based on customer service requests; IVR/live-agent; user inquiries/queries/requests; analyzing requests/results	7-6-08	LH

INTERFERENCE SEARCH			
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